

Adjust/Void Process

The Adjust/Void process was developed by CNYRIC in conjunction with New York State DOH and Computer Science Corporation (CSC). This process is designed to give the provider a mechanism to make changes to, or delete claims, that have been submitted to Medicaid for payment and have been paid.

- **An adjustment transaction corrects the number of units previously submitted and paid for a particular rate code.**
 - **A void transaction cancels a previously submitted paid bill.**

The processing of adjustments and voids can be achieved through the current software package you are using or through the new MEDWEB Site. Please refer to your software manual or contact your software support person for any processing questions.

If a claim for a rate code being reimbursed by a monthly fee was submitted for only one service delivery, the claim would not be billed because CNYRIC edits claims to ensure that a minimum of two services are claimed in order to engage the monthly service rate codes. The actual number of claims that should have been billed must be submitted as an adjustment.

Adjust/Void transactions can be submitted to CNYRIC at anytime. If the Adjust/Void transactions impact on service claims two years or older, then the submission of those claims for billing will be delayed. Claims submitted within the two-year statute of limitations will be processed upon submission.