

SSHSP CNY-Web Report-Error Messages

BIO UPDATE REPORT ERROR MESSAGES

Error message	Description of error messages
BEDS code is required	BEDS code field is null.
Claims exist - deletion aborted	A provider wants to delete a student from the database but is not allowed to because claims exist for that student.
Demographic data inconsistent with CIN	Add transaction is attempted with the CIN included in the input record. The CIN is valid, but discrepancies exist between biographical data as provided by DSS and the provider. The affected fields are last name, first name, date of birth and gender. When date of birth and gender are correct for the input CIN, the error message will include exact spelling of first and last name to use to accomplish an eligibility match.
Invalid BEDS code	BEDS code value in input file is not on system file.
Invalid Provider Number for BEDS code	The Provider Number and BEDS Code fields do not cross-reference. Either one of these fields must be corrected.
Invalid RIC code	The RIC Code is invalid. Valid options are 10, 20, 21, 30, 40, 41, 42, 50, 60, 61, 70, 80, 81.
Invalid state code	If a state is entered, it must be a valid state code.
Invalid student birth date	Birth date is in an invalid format. Should be 'YYYYMMDD'.
Invalid student sex code	Invalid gender value entered. Must be 'M' or 'F'.
Provider No. is required	The provider number field on input file is null.
Provider No. must be 8 char numeric	Non Numeric number or number not 8 characters has been submitted. Valid provider numbers are numeric.
RIC Code is required	The RIC Code on the input record is null.
Social Security number must be numeric	If social security number is entered, it must be numeric.
Student already eligible - add aborted	The student has already been determined to be Medicaid eligible. Addition is therefore not allowed.

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Student already exists - add aborted	Attempt to add a student to biographical database is unsuccessful because he/she already exists on database, although not necessarily as a matched student.
Student birth date is required	Birth date field is null.
Student first name is required	First name field is null.
Student last name is required	Last name field is null.
Student not found - change aborted	Change transaction was unsuccessful because the matched student was not found. Unlike a deleted transaction, a change transaction only targets a matched student.
Student not found-deletion aborted	A provider tried to delete one of their students from the database but was unable to because the student could not be found based on the retrieval criteria. There are two different mechanisms for deleting a student, depending on whether a CIN was submitted with the delete record. When a CIN is NOT submitted with the record, the program searches exclusively for an 'unmatched' student. If a CIN is submitted then the search targets biographical records submitted by the provider with the same CIN. The found record is deleted, regardless of the student's eligibility status. If multiple records are found, record with 'unmatched' status will be deleted first and the 'matched' record, the one that has been determined to be Medicaid eligible, will not be deleted.
Student sex code is required	Gender (sex code) field is null.
Zip code must be numeric	Zip code in input record is not valid - must be numeric.

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Non-Match Report Error Messages

Error messages	Description of error messages
Forced match error	A match was attempted by means of a previously submitted CIN transaction, but there is no corresponding CIN and the transaction is therefore rejected.
Match not found	The student's biographical data submitted by the provider does not match anyone from the pool of Medicaid eligible students supplied by DSS to the CNYRIC.
Multiple matches found	The matching algorithm could not narrow down the matchable students to one. The transaction is rejected and the multiple matches listed on the non-match report.
Near match	A match could not conclusively be accomplished; however, eligible record(s) exist with nearly matching data, warranting closer inspection to determine if it is the same student.

Service Update Report

Error Messages	Description of Error Messages
Already billed by Prov xxxxxxxxxxxx	A service, with the exception of TCM codes or evaluation codes has been submitted in this cycle by a provider with a different Rate Age Code (county vs. school district).
Attending NPI Is Required	Attending provider's NPI number is required for services as of 01/01/2012.
BEDS code is required	BEDS code field in input file is null.
Billable service exists for Prov xxxxxxxxxxxx	A claim with the same CIN, service code and service date has already been submitted but not billed yet. Claim could possibly have been submitted by a different provider.
Billed service exists for Prov xxxxxxxxxxxx	Same as above except the claim has already been billed.
Cannot adjust. Claimed by different provider	An adjustment is submitted for a claim originally paid to another provider. The transaction is rejected.

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Cannot bill, claimed by Prov xxxxxxxxxxxx	A service, with the exception of TCM codes or evaluation codes has been billed for in a previous cycle by a provider with a different Rate Age Code (county vs. school district).
Cannot void. Claimed by different provider	A void is submitted for a claim originally paid to another provider. The transaction is rejected.
Claim limit of NN in DD months already met	A TCM service has reached the limit based on a number of occurrences within a specific time frame. 5491 – Initial: 2 reviews in 9 months; 5492 – Annual: 1 review in 4 months; 5493 – Reevaluation: 1 review in 9 months; 5494 – Amended/Requested (triennial): 3 reviews in 9 months
Client ID number is required	CIN is null in input file.
Duplicate service data	Records (lines) in the input file are identical so the duplicates are rejected.
Invalid BEDS code	BEDS code value in input file is not on system file.
Invalid provider number for BEDS code	The provider number and the BEDS code on the input file do not belong to the same school district or county. Either one of these fields (or both) must be corrected.
Invalid RIC Code	The RIC code is invalid. Your RIC code is your 2-digit assigned code.
Invalid service code	The service code is invalid, not on the system or the service code is not valid for the service date. Can also get this error message when a county submits a school district's service code or vice versa.
Invalid service date	Service date was not in 'YYYYMM' format. Can also get this message for encounter-based claims when service day is not a valid value.
Matched student not found	A claim is being submitted for a student who is presently not identified as Medicaid eligible on our database. The biographical data submitted by provider has not been 'matched' to data provided DSS.

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Original service does not exist	Trying to adjust or void a service for which a claim to DSS has not been generated. The service has not been billed.
Prior claim denied. Submit new claim	Trying to adjust or void a denied claim. Need to submit a regular claim.
Prior claim voided. Submit new claim	Trying to adjust or void an already voided claim. Need to instead submit a regular claim.
Provider number is required	Provider number is null.
Provider number must be 8 char. numeric	Non-numeric provider number or number not 8 characters in input file. Provider number must be numeric.
RIC code is required	The RIC (Regional Information Center) code is null.
Service code is required	Service code is null.
Service date earlier than 2-year limit	Service date does not fall within the two year range allowed for submitting claims.
Service date exceeds (date): *record held*	Claim is for a past month but outside the currently processed eligibility period. It is held at CNYRIC until it can be processed.
Service date greater than process date	Trying to put through an adjust or void transaction, but the service date is greater than the month of the last DSS tape processed.
Service date is required	Service date is null. Can also get this message for encounter-based claims when service day is null.
Service date prior to billing period	Service date is earlier than 4/1/90.
Services cannot exceed maximum threshold	Adjustment claim is rejected because number of service units is above maximum allowed for reimbursement.
Services must exceed minimum threshold	Adjustment claim is rejected because number of service units is below minimum allowed for reimbursement.
Services on adjust equal services billed	The only significant adjustment is when the number of services provided is changed. Adjustment transaction is rejected because the number of services is equal to original claim.

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Services provided is required	Services provided is null. Units/session field is blank.
Services provided must be numeric	Services provided field is not numeric and therefore invalid.
SSI Override required	This student is SSI eligible and the SSI indicator is not 'Y'.
Transportation claim/§4201 school conflict	A transportation claim for a school-aged student is denied because submitted by a §4201 school. [A student turning 5 years of age on or before December 1 shall be considered school age as of September 1 of that year.]
Unable to adjust/void unremitted claim	A claim cannot be adjusted or voided unless it has been paid first.
Unable to adjust/void. Claim is pending	Claim cannot be adjusted/voided because it is pending

Non-Bill Report

Error messages	Description of error messages
BEDS code/Provider No. conflict, record deleted.	The BEDS code and provider number on the system do not match those in the input file.
Below minimum threshold, record deleted	Number of services submitted is less than minimum threshold for this particular service.
Inactive service, record deleted	A currently invalid service code has been submitted on claim.
Provider Agreement not verified, record pending.	The magnetic provider agreement has not been received at CNYRIC. Record is kept as Non-bill. When and if the agreement is received, the non-bill claims can be reprocessed.
Service date out of range, record deleted	Service date submitted on claim does not fall within the billable date range for the service on the claim.
Service not billable, record pending	A billing rate has not been established yet for this service. Assuming there will not be any new services, this error message is obsolete.