

Medicaid in Education Alert

New York State Department of Health (DOH), Office of Health Insurance Programs (OHIP)
New York State Education Department (NYSED)
Preschool/School Supportive Health Services Program (SSHSP)
Medicaid in Education

Issue #17-02

TO: All SSHSP Medicaid Providers

FROM: NYS DOH OHIP SSHSP &
NYSED Medicaid in Education Unit

DATE: July 10, 2017

SUBJECT: Technical Assistance for the SSHSP

The purpose of this Alert is to review available technical assistance resources for SSHSP Medicaid Providers, and to provide notification of changes to contracts for regional support of the SSHSP effective July 1, 2017.

NY State Education Department (NYSED) Contracts for Regional Support for the SSHSP

The contracts between NYSED and Regional Information Centers (RICs) to provide training and technical assistance for the SSHSP ended June 30, 2017. Earlier this year NYSED issued a Request for Proposals (RFP #17-013) to provide training and technical assistance starting July 1, 2017. The RFP included changes to the scope of support services, reflecting the introduction of direct billing options to replace the CNYRIC billing/claiming clearinghouse and conclusion of the Compliance Agreement that mandated participation in annual training.

As of this date, the new regional contracts are being finalized. Therefore, effective July 1, 2017 and until further notice, requests for SSHSP technical assistance which would have been made to your local RIC representative should be sent to NYSED program staff at medined@nysed.gov.

Once contracts are finalized, NYSED will announce separately to SSHSP providers in each of the 12 regions the vendor which has been selected to deliver support services to the region.

Responsibilities of Regional Support Contractors

As in the past, regional support contractors will be available to assist with questions related to SSHSP policy, and will conduct onsite documentation training. However, other trainings such as the Introduction to Medicaid ("Medicaid 101") presentation or annual policy/compliance trainings, will be delivered by State program staff. In contrast to prior direct support for CNYRIC billing/claiming services, the regional support contractors will not be responsible to help with the use of software which your district or county has chosen for the submission of claiming data to NYS Medicaid. Regional staff will, however, assist in identifying the appropriate resource(s) for resolution of billing/claiming issues.

SSHSP Support Contacts

The following resources are available to assist participants in the SSHSP:

NYS Education Department - Medicaid in Education

Provider Support and Training

(518) 474-7116 / medined@nysed.gov

NYS Department of Health

SSHSP Medicaid Policy and Medicaid Claiming Questions

(518) 473-2160 / SSHSP@health.ny.gov

NYS Office of the Medicaid Inspector General

OMIG: Compliance Program and Audit

(518) 473-3782 (main office)

Public Consulting Group, Inc. (PCG)

Certified Public Expenditures and Random Moment Time Study

(866) 912-2974 / NYSSHSP@pcgus.com

CSRA (Computer Science Corporation)

Enrollment, Affiliation, Revalidation, and eMedNY assistance

(800) 343-9000

Regional Support Contractors (except for the period after 7/1/17 during which new support contracts are being finalized)

SSHSP providers (school districts and counties) will be notified of contact information

Medicaid Data/Claiming Software Issues (non-eMedNY) - contact your software vendor

If you have any questions or comments regarding this Alert, please contact the NYS Education Department, Medicaid in Education Unit at medined@nysed.gov.