THE STATE EDUCATION DEPARTMENT / THE UNIVERSITY OF THE STATE OF NEW YORK



STAC, Special Aids and Medicaid Unit

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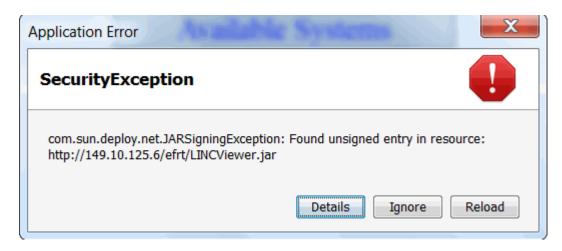
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EFRT Troubleshooting #9: SecurityException (Found unsigned entry in resource)

This is caused by an old JAR file on the user's computer.



Solution: Prevent Java from caching temporary files.

- 1. Open the Control Panel.
 - a. Start \rightarrow Control Panel
- 2. Double-click the Java button to open the Java Control Panel.

Java (32-bit)

3. From the General tab, open the Temporary Internet Files Settings.

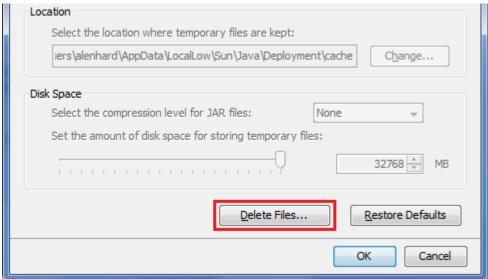


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4. Uncheck the box labeled "Keep temporary files on my computer."



5. Click the "Delete Files..." button.



- 6. When it asks you: "Delete the following files?" make sure all available boxes are checked.
- 7. Click OK.
- 8. Make sure the "<u>Keep</u> temporary files on my computer." box is still unchecked, and click OK again.
- 9. Close out of the Java Control Panel.