



STAC, Special Aids and Medicaid Unit

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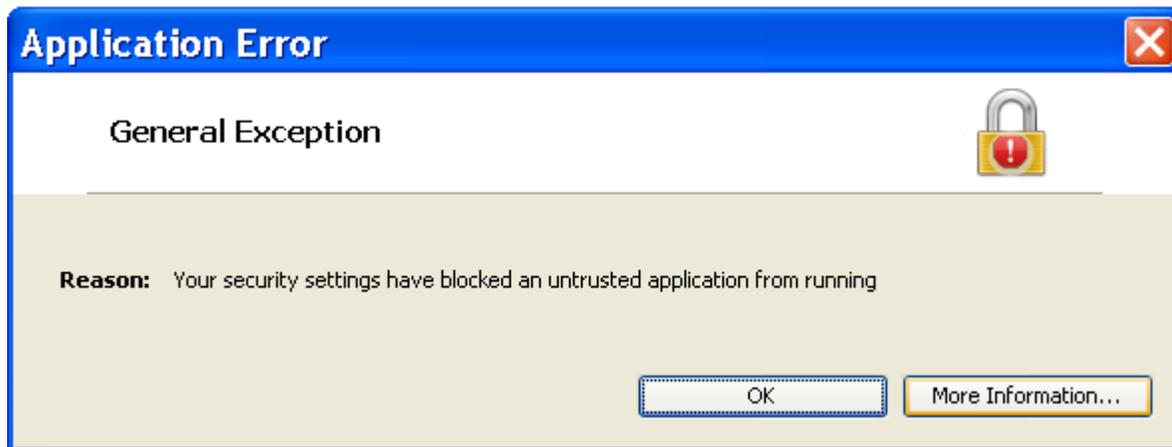
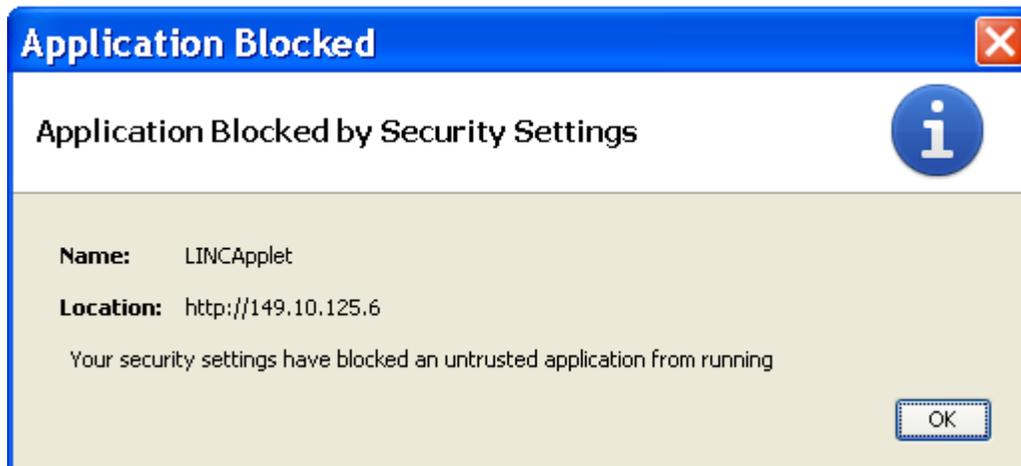
E-mail: omsstac@mail.nysed.gov

Website: <http://www.oms.nysed.gov/stac>

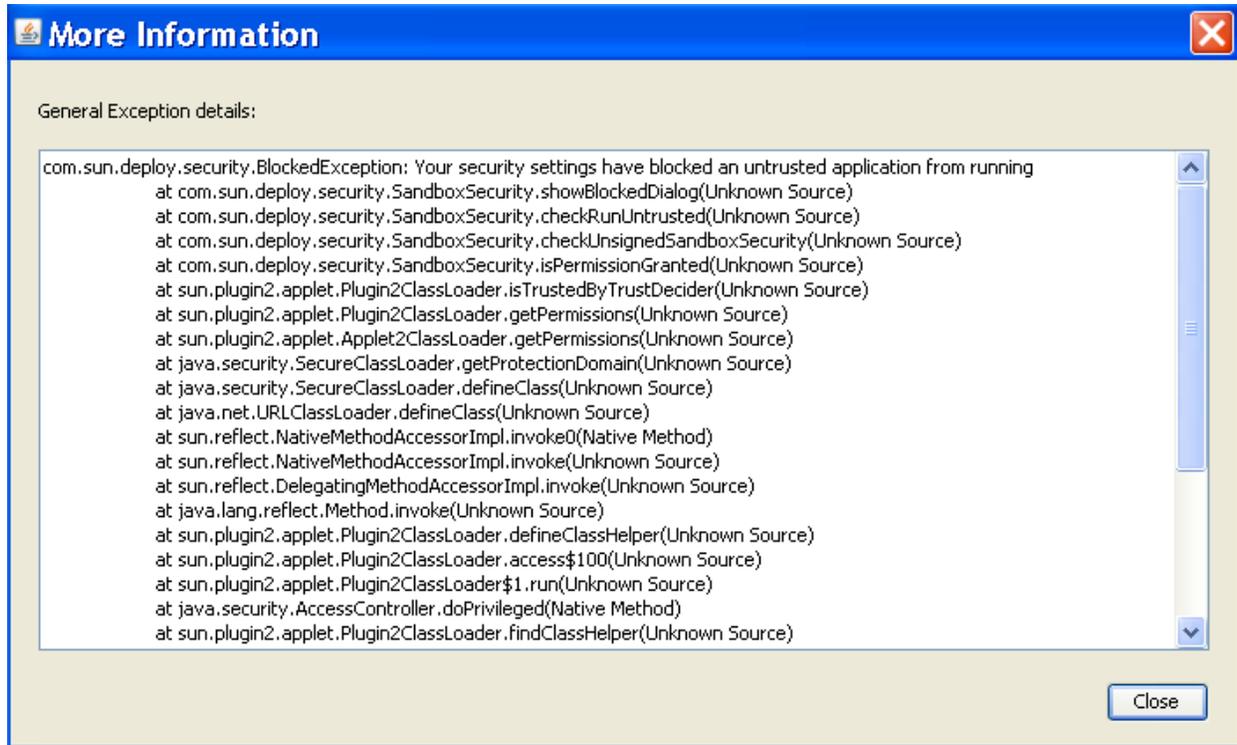
January 2014

EFRT Troubleshooting #8: Java 7u51 blocks EFRT from Running

This is controlled by the security settings in the Java control panel.

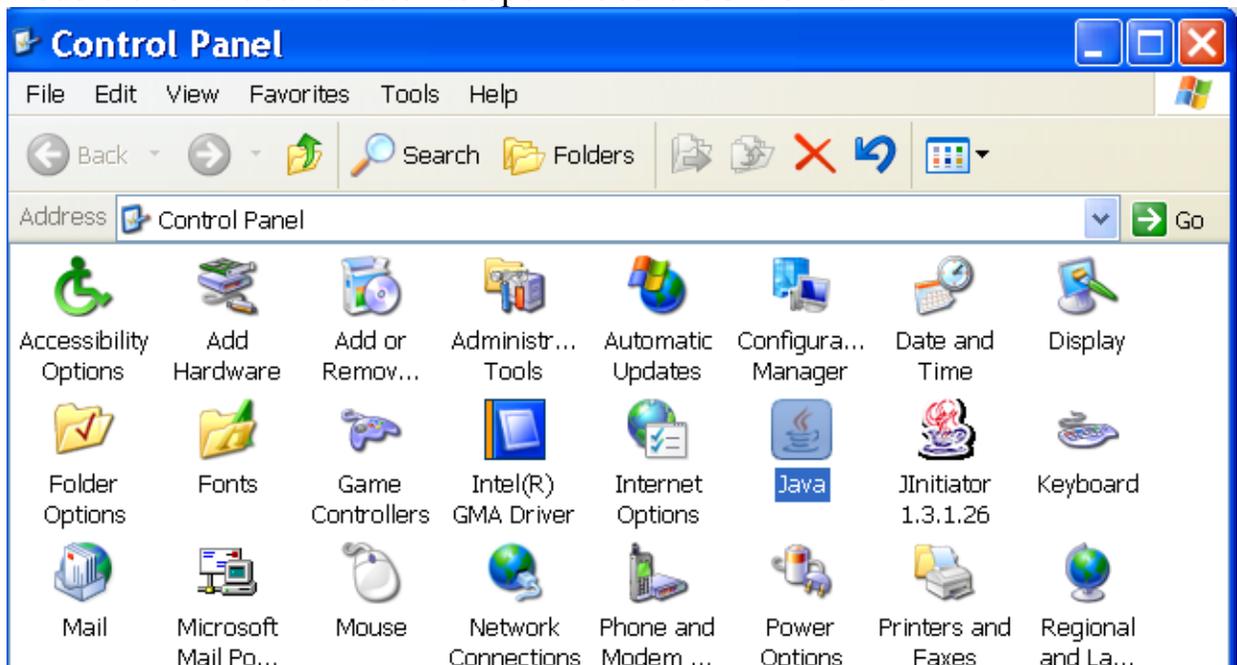


EFRT Troubleshooting #8: Java 7u51 blocks EFRT from Running



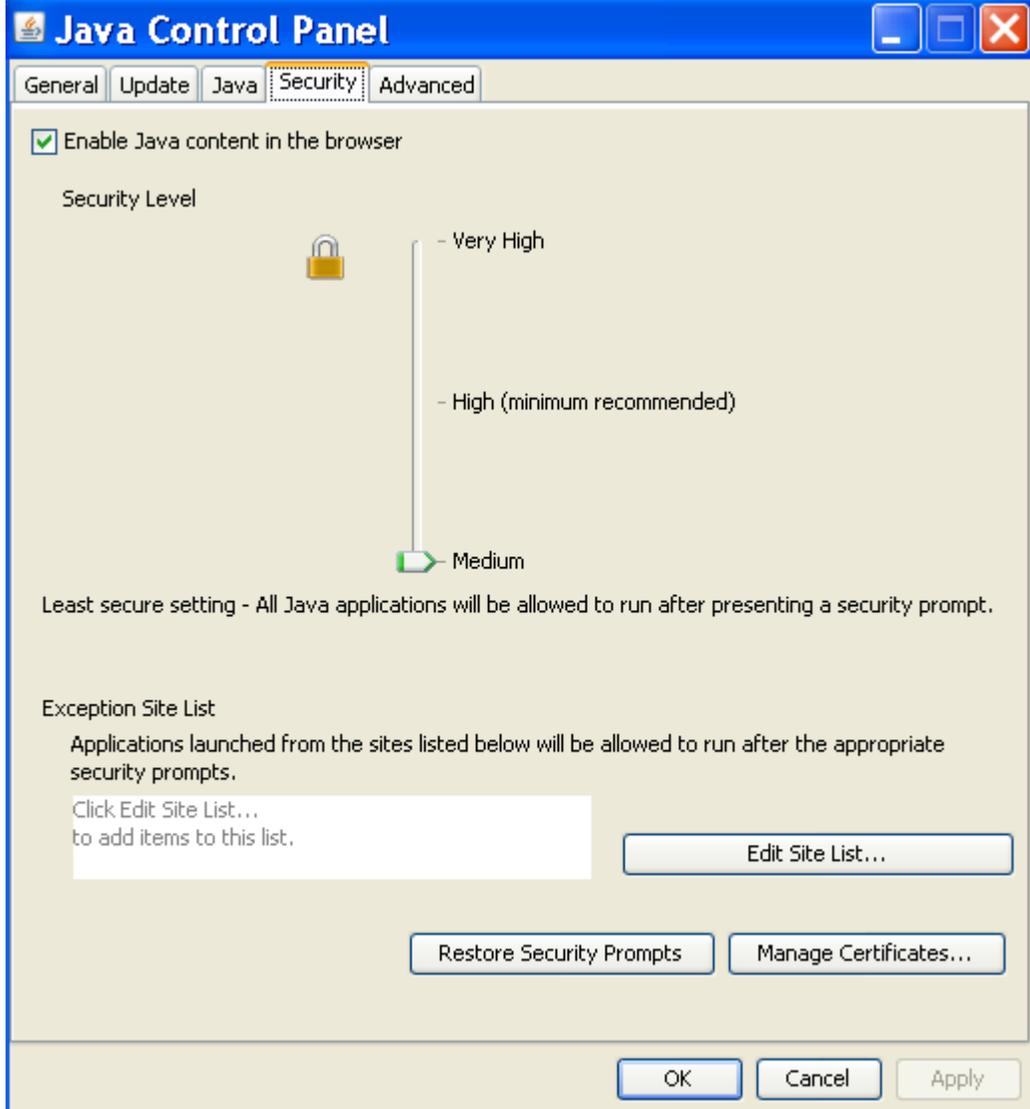
Solution: Change setting to Medium and add the URL to the Exception Site List

1. Open the Control Panel.
2. Double-click the Java button to open the Java Control Panel.



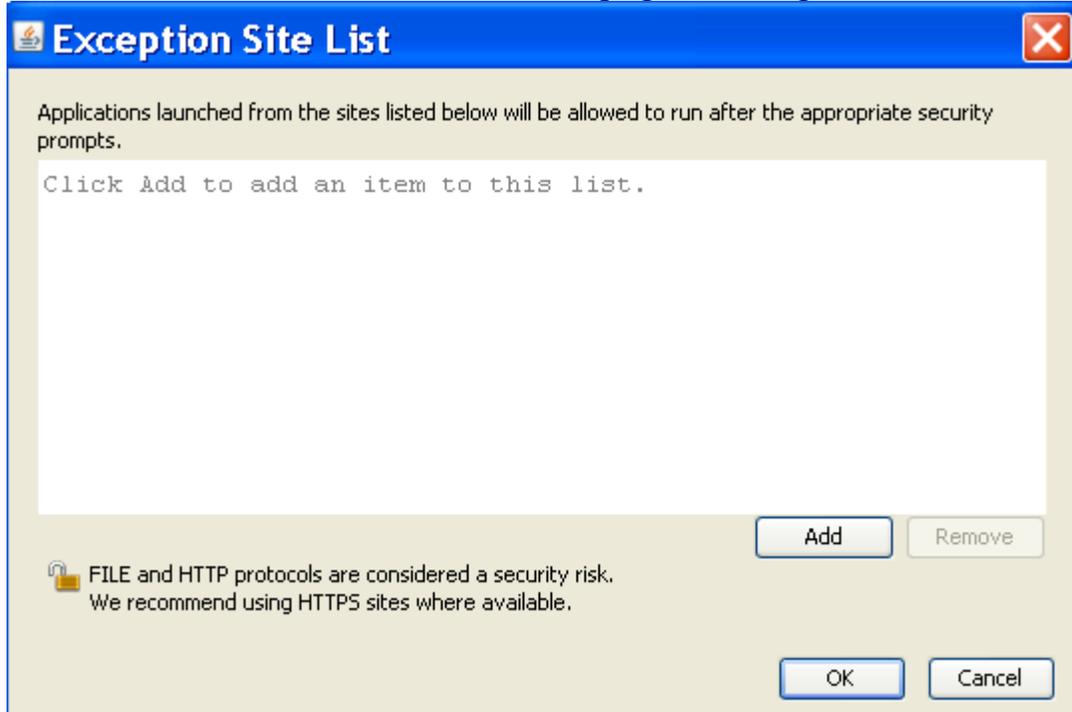
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3. Click on the Security tab.
4. Change the Security Level to Medium.

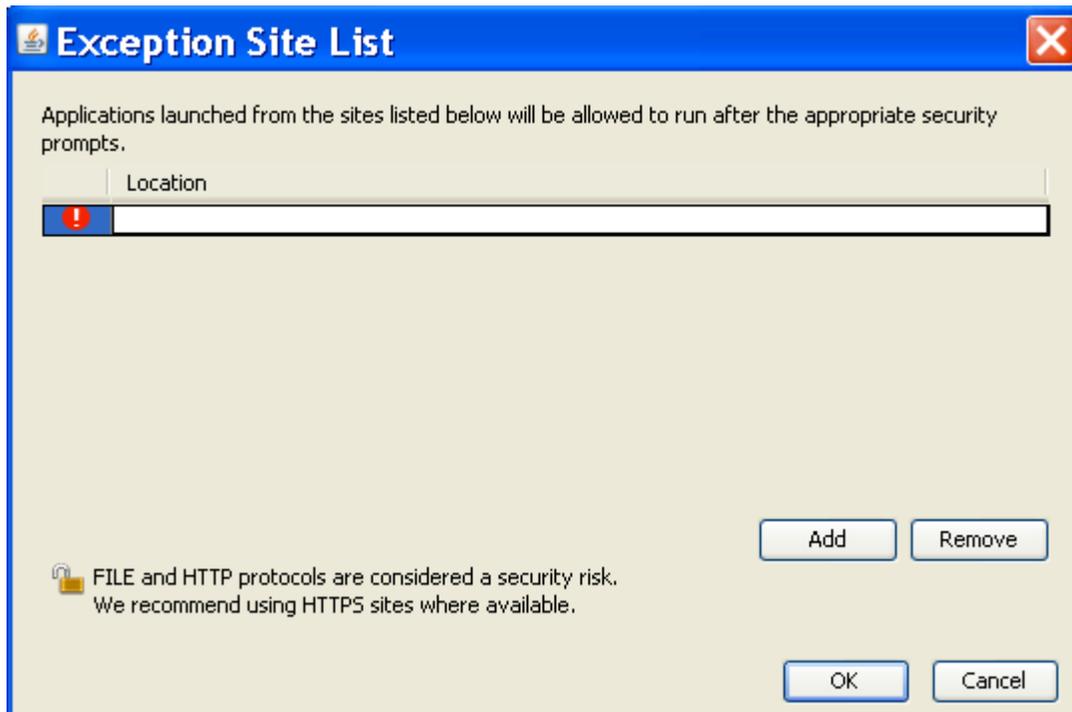


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5. Click the Edit Site List... button to bring up the Exception Site List box.



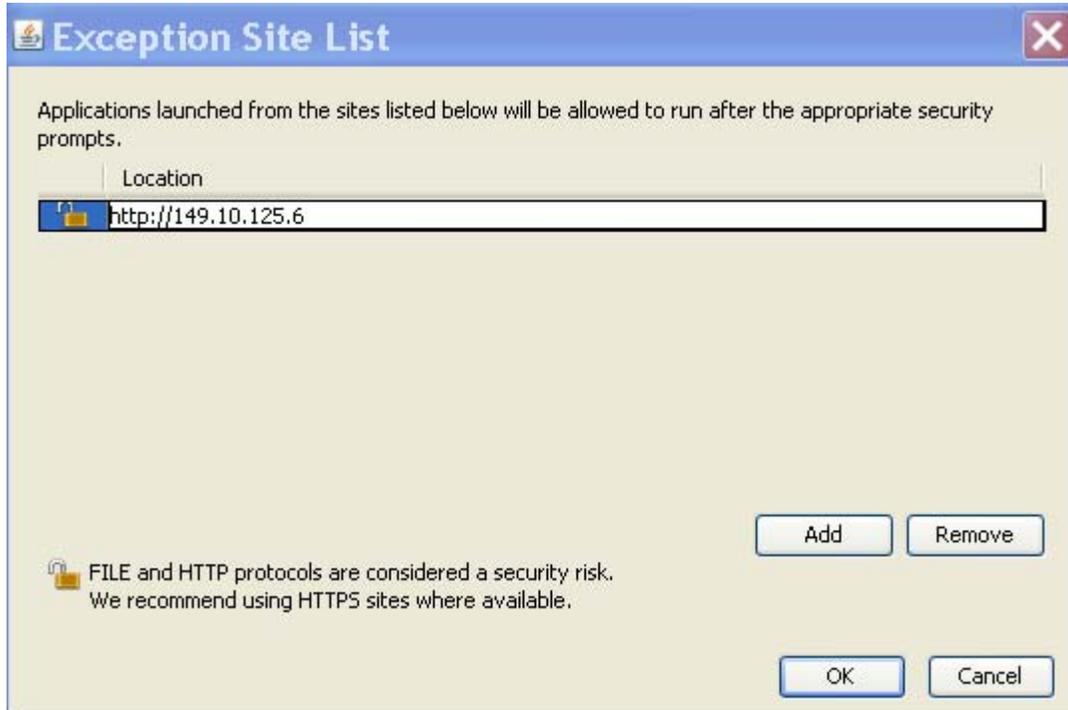
6. Click the Add button.



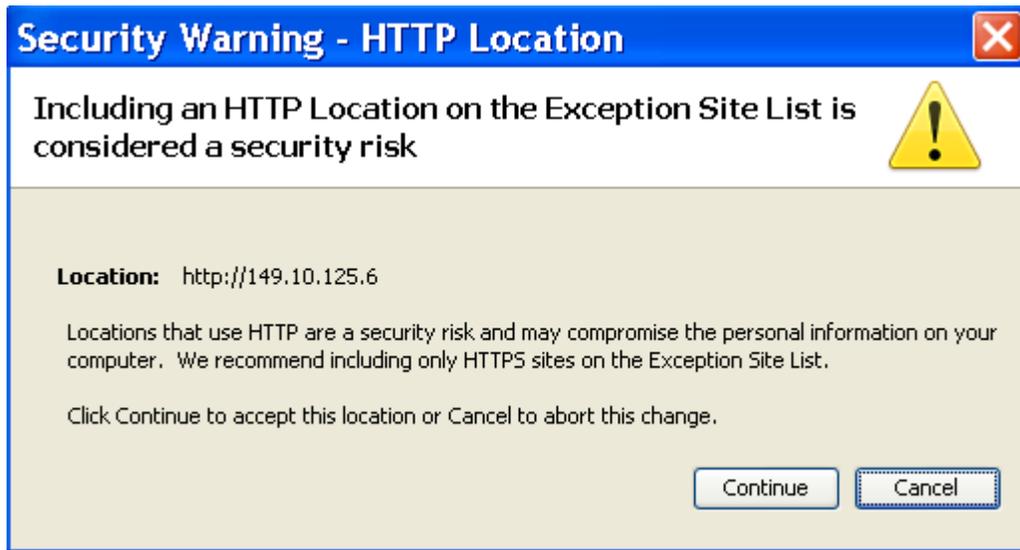
7. In the Location box, type in: <http://149.10.125.6>

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8. Click OK.

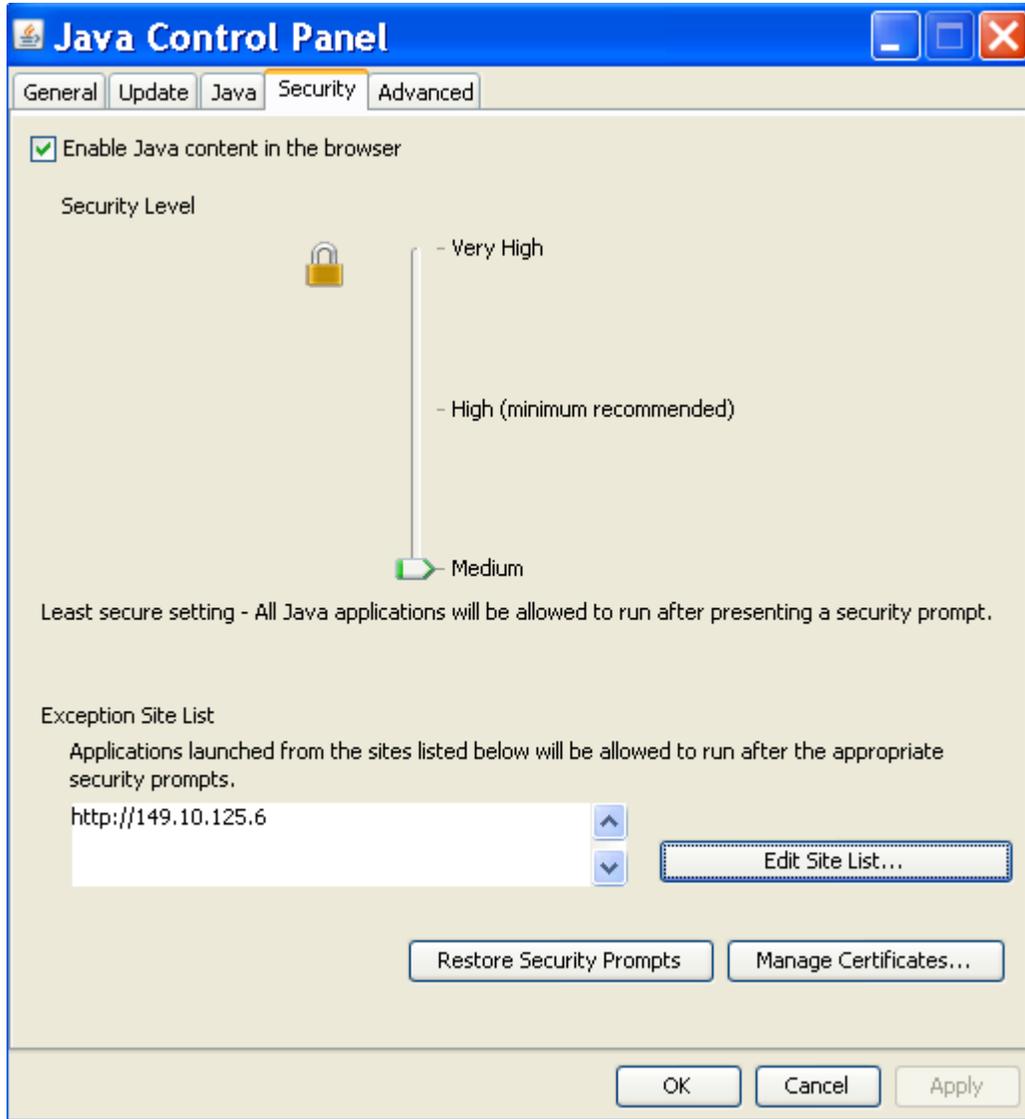


9. Click Continue.



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10. The URL should now be in the box to the left of the edit site list button.



11. Open Internet Explorer and go to the EFRT system.

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12. When the first Security Warning appears, click Run.



13. When the next Security Warning appears, click Yes.



14. The EFRT login screen should now appear.